# BURY ST EDMUNDS 

## May 2010 <br> PEDESTRIAN FLOWCOUNT

## DIMIIRS

## PEDESTRIAN MARKET RESEARCH SERVICES

## REPORT

Survey Date: 14th \& 15th May 2010

Weather<br>Friday: Breezy with Bright Spells, Overcast Later Saturday: Warm with Bright Spells, Breezy \& Overcast Later

|  | OCCUPIER | STREET \& ADDRESS | NOTE | FRIDAY |  | SATURDAY |  | WEEK |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NO |  |  |  | COUNT | INDEX | COUNT | INDEX | COUNT | INDEX |
| 1 | PALMERS HOMESTORES H/HLD GDS | 61-63 St Andrews Street South |  | 2.07 | 51 | 3.27 | 39 | 12.57 | 43 |
| 2 | CHINESE MEDICINE NATURAL THERAPY | 7 Risbyate Street |  | 1.41 | 35 | 1.50 | 18 | 6.85 | 23 |
| 3 | GOLDEN CITY CHINESE REST | 107 Risbygate Street |  | 1.29 | 32 | 2.07 | 25 | 7.91 | 27 |
| 4 | MOTHERCARE C/WR \& NURS GDS | 4 Brentgovel Street |  | 2.19 | 54 | 3.69 | 44 | 13.84 | 47 |
| 5 | CROWN JOOLZ BRIDAL/WR | 2-3 St Johns Street |  | 2.28 | 56 | 3.24 | 38 | 12.99 | 44 |
| 6 | JAEGER L\&M/WR | 90 St Johns Street |  | 2.52 | 62 | 5.61 | 67 | 19.13 | 65 |
| 7 | SPORTS DIRECT SPORTS GDS | 30-32 Cornhill | T | 8.67 | 214 | 16.98 | 202 | 60.35 | 206 |
| 8 | VACANT | 1 Cornhill Walk Shopping Centre | T | 1.23 | 30 | 4.86 | 58 | 14.33 | 49 |
| 9 | WILCROFTS HOME COOKED FOOD HSE | 13 Brentgovel Street | T | 2.55 | 63 | 4.53 | 54 | 16.66 | 57 |
| 10 | SUPERDRUG HEALTH \& BEAUTY | 37-39 Cornhill | T | 5.61 | 139 | 13.05 | 155 | 43.91 | 150 |
| 11 | MARKS \& SPENCER | 22-24 Butter Market | T | 6.03 | 149 | 15.87 | 189 | 51.53 | 176 |
| 12 | WATERSTONES BKS | 36 Butter Market |  | 5.19 | 128 | 11.07 | 131 | 38.26 | 130 |
| 13 | SAINTS LICENCED CAFE | Hatter Street | T | 2.40 | 59 | 3.00 | 36 | 12.71 | 43 |
| 14 | JAVELIN L/WR | 38 Abbeygate Street | T | 6.36 | 157 | 18.66 | 222 | 58.87 | 201 |
| 15 | GREGGS BAKER | 11 Abbeygate Street | T | 9.87 | 244 | 21.78 | 259 | 74.47 | 254 |
| 16 | CLAIRES ACCESSORIES | 4 Butter Market |  | 3.48 | 86 | 6.12 | 73 | 22.59 | 77 |
| 17 | J D SPORTS GDS | 13 Butter Market |  | 4.47 | 111 | 8.64 | 103 | 30.85 | 105 |
| 18 | E S R SHOE REP | 3 The Traverse | T | 4.65 | 115 | 6.90 | 82 | 27.18 | 93 |
| 19 | TOYMASTER TOYS \& GAMES | 62 Cornhill |  | 1.50 | 37 | 2.61 | 31 | 9.67 | 33 |
| 20 | SAFFRON D/C | 15 The Traverse | T | 4.08 | 101 | 8.40 | 100 | 29.37 | 100 |
| 21 | CAFE ROUGE REST | 59 Abbeygate Street |  | 1.32 | 33 | 1.89 | 22 | 7.55 | 26 |
| 22 | ROYAL BANK OF SCOTLAND BANK | 90 Guildhall Street |  | 1.44 | 36 | 1.68 | 20 | 7.34 | 25 |
| 23 | ICELAND FROZEN FD | 5-6 Cornhill |  | 2.25 | 56 | 3.33 | 40 | 13.13 | 45 |
| 24 | NAT WEST BANK | Central Walk | T | 5.67 | 140 | 13.50 | 160 | 45.11 | 154 |
| 25 | W H SMITH BKS | 15 Cornhill |  | 4.32 | 107 | 7.44 | 88 | 27.67 | 94 |
| 26 | STEAD \& SIMPSON SHOES | Market Thoroughfare | T | 5.07 | 125 | 11.73 | 139 | 39.53 | 135 |
| 27 | ANIMAL L\&M/WR | Auction Street, The Arc Shopping Centre | T | 6.78 | 168 | 16.65 | 198 | 55.13 | 188 |
| 28 | BLACKS OUT/WR \& CAMPING GDS | Off Charter Square, The Arc Shopping Centre | T | 5.19 | 128 | 11.49 | 136 | 39.25 | 134 |
| 29 | NEW LOOK L/WR | Off Charter Square, The Arc Shopping Centre | T | 3.99 | 99 | 6.18 | 73 | 23.93 | 82 |
| 30 | PEACOCKS CLOTHING | Gosnold Street, The Arc Shopping Centre | T | 7.41 | 183 | 16.83 | 200 | 57.04 | 195 |
| AVERAGE |  |  |  | 4.04 | 100 | 8.42 | 100 | 29.32 | 100 |

Note T - total street/mall width counted
Note A - enumerated on adjacent street
Note C - count affected by construction work

RED - busiest recorded footfall
COUNT - results shown in thousands
INDEX - percentage of average flow (benchmarked at 100)


| CENTRE - BURY ST EDMUNDS MAY 2010 |  |  |  |
| :---: | :---: | :---: | :---: |
| NO | OCCUPIER | STREET \& ADDRESS | PRECISE COUNT POINT LOCATION |
| 1 | PALMERS HOMESTORES H/HLD GDS | 61-63 St Andrews Street South | Pavement width counted on St Andrews Street South |
| 2 | CHINESE MEDICINE NATURAL THERAPY | 7 Risbyate Street | Pavement width counted on Risbygate Street |
| 3 | GOLDEN CITY CHINESE REST | 107 Risbygate Street | Pavement width counted on Risbygate Street |
| 4 | MOTHERCARE C/WR \& NURS GDS | 4 Brentgovel Street | Pavement width counted on Brentgovel Street |
| 5 | CROWN JOOLZ BRIDAL/WR | 2-3 St Johns Street | Pavement width counted on St Johns Street |
| 6 | JAEGER L\&M/WR | 90 St Johns Street | Pavement width counted on St Johns Street |
| 7 | SPORTS DIRECT SPORTS GDS | 30-32 Cornhill | Full width of pedestrian walkway counted on Cornhill |
| 8 | VACANT | 1 Cornhill Walk Shopping Centre | Full width of pedestrian mall counted in Cornhill Walk Shopping Centre |
| 9 | WILCROFTS HOME COOKED FOOD HSE | 13 Brentgovel Street | Full width of pedestrian walkway counted on Brentgovel Street |
| 10 | SUPERDRUG HEALTH \& BEAUTY | 37-39 Cornhill | Full width of pedestrian walkway counted to car park on Cornhill |
| 11 | MARKS \& SPENCER | 22-24 Butter Market | Full width of pedestrian walkway counted to open market on Butter Market |
| 12 | WATERSTONES BKS | 36 Butter Market | Pavement width counted on Butter Market |
| 13 | SAINTS LICENCED CAFE | Hatter Street | Full width of pedestrianised road counted on Hatter Street |
| 14 | JAVELIN L/WR | 38 Abbeygate Street | Full width of pedestrian walkway counted on Abbeygate Street |
| 15 | GREGGS BAKER | 11 Abbeygate Street | Full width of pedestrian walkway counted on Abbeygate Street |
| 16 | CLAIRES ACCESSORIES | 4 Butter Market | Pavement width counted on Butter Market |
| 17 | J D SPORTS GDS | 13 Butter Market | Pavement width counted on Butter Market |
| 18 | E S R SHOE REP | 3 The Traverse | Full width of pedestrian walkway counted on The Traverse |
| 19 | TOYMASTER TOYS \& GAMES | 62 Cornhill | Pavement width counted on Cornhill |
| 20 | SAFFRON D/C | 15 The Traverse | Full width of pedestrian walkway counted on The Traverse |
| 21 | CAFE ROUGE REST | 59 Abbeygate Street | Pavement width counted on Abbeygate |
| 22 | ROYAL BANK OF SCOTLAND BANK | 90 Guildhall Street | Pavement width counted on Guildhall Street |
| 23 | ICELAND FROZEN FD | 5-6 Cornhill | Pavement width counted on Cornhill |
| 24 | NAT WEST BANK | Central Walk | Full width of pedestrian walkway counted on Central Walk |
| 25 | W H SMITH BKS | 15 Cornhill | Pavement width counted on Cornhill |
| 26 | STEAD \& SIMPSON SHOES | Market Thoroughfare | Full width counted of pedestrian walkway counted on Market Thoroughfare |
| 27 | ANIMAL L\&M/WR | Auction Street, The Arc Shopping Centre | Full width of pedestrian walkway counted on Auction Street in The Arc Shopping Centre |
| 28 | BLACKS OUT/WR \& CAMPING GDS | Off Charter Square, The Arc Shopping Centre | Full width of pedestrian walkway counted in The Arc Shopping Centre |
| 29 | NEW LOOK L/WR | Off Charter Square, The Arc Shopping Centre | Full width of pedestrian walkway counted to Debenhams in The Arc Shopping Centre |
| 30 | PEACOCKS CLOTHING | Gosnold Street, The Arc Shopping Centre | Full width of pedestrian walkway counted on Gosnold Street in The Arc Shopping Centre |

## BURY ST EDMUNDS MAY 2010 - RANKED COUNT POINTS

based on the indexed flow for the week


```
->-WEEK ---SATURDAY }->\mathrm{ FRIDAY
```

The 100 index is the benchmark, and refers to the average flow for the centre.
Count points with indices greater than 100 have pedestrian flow above the centre's average.

## EXPLANATORY NOTES

1 The 30 count points are selected from the Ordnance Survey plan and cover the contiguous retail area. The sites at which the enumeration was undertaken are identified by the fascia and address of the occupier with the exact enumeration point noted in each case. The names of occupiers and their trades are given for identification purposes only: the names cited are not necessarily their full trading names, nor do the trades cited necessarily represent the full extent of their business. Similarly, the streets and street numbers are given solely for the purpose of identifying the sites at which the enumeration was undertaken and they do not necessarily represent the postal addresses of the occupiers.

2 The numbers given represent estimates of the total number of pedestrians passing each site over a six hour period between the hours of 10.00am - 5.00pm on Friday and Saturday, and during the whole week (Monday-Saturday). The totals given for Friday and Saturday represent samples which are grossed up by a factor of 30 , the reciprocal of the sampling fraction, to allow for the fact that on either day pedestrian movements were counted for a total of 12 minutes out of a possible 6 hours.

3 The numbers given for the whole week are the sums of those given for Friday and Saturday grossed up by a second factor of 2.353 to allow for the days Monday through Thursday which were not enumerated. This latter factor is an average based upon a series of previous counts conducted throughout the week (Monday -Saturday).

4 Unless otherwise indicated, the enumerators are instructed to count pedestrians passing the count point in both directions, with the exception of children under the age of eight, vagrants, postpersons, traffic wardens, police officers, and delivery staff. On vehicular streets, the full pavement width outside the unit indicated is enumerated, and in the case of pedestrianised streets and shopping malls, half or full width is enumerated.

5 The indices given in the table for Friday, Saturday, and the whole week are percentages based upon the average recorded flow of all 30 count points, which is benchmarked at 100 percent. The chart shows the indexed count points relative to the average pedestrian flow, and indicates the locational hierarchy throughout the centre.

