

Person specification
Park Ranger
Green Space and Heritage
Band 3

Criteria	Attributes	Method of assessment
<p>Knowledge</p>	<p>Essential</p> <ul style="list-style-type: none"> • Willingness to learn and to improve. • Demonstrate an understanding of quality service provision. • Able to give examples of creative, practical ideas for improvement at work. • Able to demonstrate good general understanding of health, safety and welfare policies and procedures. • Ability to understand the concept of diversity and respect for others and be committed to these issues. • Be committed to safeguarding vulnerable people and be able to give examples of promoting/safeguarding the welfare of children/vulnerable adults as well as the general public. • Be able to demonstrate understanding of customer care in parks and open spaces. <p>Desirable</p> <ul style="list-style-type: none"> • A good standard of general education to OND Level or equivalent knowledge or experience. • Able to give examples of health and safety training. 	<p>Interview, application, documentary evidence</p>
<p>Experience</p>	<p>Essential</p> <ul style="list-style-type: none"> • Experience of working in a customer facing environment. • Practical experience of gardening and or countryside maintenance. • Full driving licence <p>Desirable</p>	<p>Interview, application, documentary evidence</p>

	<ul style="list-style-type: none"> • Experience of working with/supervising volunteers in park/countryside related tasks. • Experience of assisting with and running guided walks, talks and public events. 	
Skills and abilities	<p>Essential</p> <ul style="list-style-type: none"> • Good level of interpersonal and communication skills with different ages and abilities. • Ability to work effectively as part of a team as well as on own initiative. • Able to demonstrate ability to carry out job effectively. • Demonstrate a positive desire to achieve results in parks and open spaces at work. • Demonstrate ability to achieve a good work life balance for self and for team. • Able to give examples of creative, practical ideas for improvement at work. • Ability to use hand held mechanical equipment <p>Desirable</p> <ul style="list-style-type: none"> • Basic IT skills. • Able to listen, receive information and pass on to others as relevant. • Demonstrate compliance with health, safety and welfare policies and procedures for self, colleagues and customers. • Able to give examples of flexible and positive response to change. • Confident to use a trailer • Chain saw licence 	Interview, application
Qualifications	<p>Essential</p> <ul style="list-style-type: none"> • Commitment to a learning culture. <p>Desirable</p> <ul style="list-style-type: none"> • First Aid certificate • NPTC Chainsaw certificate • Brush cutter training • Able to give examples of health and safety training. • Able to give examples of some training specific to parks and opens spaces work. 	Interview, application, documentary evidence

Other	Essential <ul style="list-style-type: none">• Being responsible for public safety• Ability to carry out park patrol duties• Working at weekends according to rota, but depending on service needs, some bank holidays Desirable <ul style="list-style-type: none">• Ability to work at other parks within West Suffolk if required.• Flexibility with hours of working (such as absence cover)	Interview, application
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Date: April 2023