# Person specification
# Senior Ranger East Town Park
# Band 5

| Criteria | Attributes | Method of assessment |
|---|---|---|
| **Knowledge** | **Essential**<br>• Able to demonstrate a good general understanding of Health, Safety and Welfare policies and procedures<br>• Demonstrate an understanding of quality service provision<br>• Able to demonstrate an understanding of customer care in parks and open spaces<br>• Able to demonstrate an understanding of habitat management, biodiversity and ecology<br>• Able to demonstrate a basic knowledge of current environmental and countryside issues<br><br>**Desirable**<br>• Able to prepare reports<br>• Able to give examples of health and safety training | Interview, application and documentary evidence |
| **Experience** | **Essential**<br>• Experience of working in a customer facing environment and dealing with the public<br>• Practical experience of countryside maintenance and or gardening<br>• Experience of working with/supervising volunteers in park/countryside related tasks.<br>• Practical experience of using hand-held machinery and equipment<br>• Computer Literate<br>• Managing budgets<br>• Experience of supervising a small team | Application and interview |

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| | • Experience of carrying out practical conservation work<br><br>**Desirable**<br>• Experience of assisting with and running guided walks, talks and public events.<br>• Experience of providing Ranger Services | |
| **Skills and abilities** | **Essential**<br>• Ability to deal with customers in effective way<br>• Ability to work effectively as part of a team but also able to use own initiative<br>• Good communication skills both verbal and written<br>• Good level of interpersonal and communication skills with different ages and abilities<br>• Flexibility<br>• Ability to work to deadlines and tight timescales<br>• Ability to manage a small team<br>• Basic IT skills<br><br>**Desirable**<br>• Able to give examples of creative, practical ideas for improvement at work<br>• Able to give examples of flexible and positive response to change | Application and interview |
| **Qualifications** | **Essential**<br>• A relevant land management or environmental management based professional qualification<br><br>**Desirable**<br>• First Aid Certificate<br>• NPTC Chainsaw Certificate or equivalent<br>• Brush cutter Certificate<br>• IOSH Managing Safely | Documentary evidence |
| **Other** | **Essential**<br>• Access to own transport and full clean driving licence<br>• Being responsible for public safety and site security | |

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| | • Ability to carry out park patrol duties<br>• Working at weekends and evenings according to rota, but depending on service needs, some bank holidays<br><br>**Desirable**<br>• Ability to work at other parks within West Suffolk if required<br>• Flexibility with hours of working (e.g. absence cover) | |

**Date:** March 2022