

**Person specification
Environmental Health Practitioner (Private Sector Housing
and Environmental Health)
Band 6**

Criteria	Attributes	Method of assessment
Knowledge	<p>Essential</p> <ul style="list-style-type: none"> • Extensive and up-to-date knowledge of key legislation, approved codes of practice, policies and best practice within the service areas: <ul style="list-style-type: none"> • Private sector housing (PSH) • HMOs • Fire Safety • Statutory nuisances • Noise assessment <p>Desirable</p> <ul style="list-style-type: none"> • Mobile home sites • Public health funerals • DFG and housing assistance • Licensing consultations and conditions • Planning consultations and conditions 	Application, interview, test
Experience	<p>Essential</p> <ul style="list-style-type: none"> • Proven track record of delivering results and working in performance management framework • Housing standards enforcement-investigation through to legal notices, remedy, closure • Statutory nuisance enforcement - as above • Service improvements, development of policy and reports on the lead area • Oversee and guide other team members • Taking cases through the enforcement and prosecution process under our policy 	Application, interview, test

	<p>Desirable</p> <ul style="list-style-type: none"> • First Tier Tribunals & Court • Project management 	
<p>Skills and abilities</p>	<p>Essential</p> <ul style="list-style-type: none"> • Ability to communicate effectively and establish good working relationships with all our customers, colleagues and other external organisations • Able to sell ideas and negotiate to the benefit of the service and organisation • Confident and effective presentational skills • Commitment to deliver excellent customer service, taking responsibility to ensure that matters are resolved in a comprehensive and timely manner • Ability to understand and deal with vulnerable and aggressive people, diffusing these situations and finding a way forward • Team player able to inspire confidence in others to deliver to the best of their ability • Takes ownership and responsibility • Ability to prioritise workloads and provide constructive support to work colleagues • Can work independently with minimal support • Commitment to respond positively to change and flexibility in applying skills to changing circumstances • Competent in the use of IT • Able to demonstrate self-motivation, drive, innovation and determination • Able to quickly solve problems, both practical and theoretical, using a creative, innovative and/or logical approach • Commitment to personal development and continuous professional development 	<p>Application, interview, test, documentary evidence</p>

<p>Qualifications</p>	<p>Essential</p> <ul style="list-style-type: none"> • Diploma, BSc or MSc in Environmental Health (Course accredited by Chartered Institute of Environmental Health) • Recognised qualifications in the following: housing, HHSRS assessments, noise & statutory nuisance 	<p>Application, documentary evidence</p>
<p>Other</p>	<ul style="list-style-type: none"> • Ability to travel throughout the West Suffolk area. • Professional membership of a relevant organisation (e.g. Chartered Institute of Environmental Health). 	