

Need help getting online to make or manage your Universal Credit claim?

Are you worried about getting online to claim Universal Credit?

If you have claimed Universal Credit you will need to manage your claim online, by checking your online journal regularly. You can talk with your Work Coach, report changes and respond to any questions regarding your claim online.

We are happy to help you make and manage your Universal Credit claim online. Our Customer Service Staff at West Suffolk are available at our offices in Bury St Edmunds and Haverhill, while you can also access computers at your local library.

If you are happy going online but do not have access to a computer, tablet or smart phone, we have computers with free internet access available at several locations across our district.

More information is available online

www.westsuffolk.gov.uk/uc



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