

West Suffolk

working together

The way you receive benefits

Your Universal Credit payment will be paid **MONTHLY**, directly to **YOU**.

Your Universal Credit will be paid to you like a monthly wage and you will be responsible for paying your rent yourself.

If you have not paid your rent directly to your Landlord before, and Housing Benefit has been paid to your Landlord in the past, you need to think about whether you can manage this payment yourself.

If you're worried about the way this new benefit is paid, **we can help**.

You can speak to your work coach about **Personal Budgeting Support**. An appointment will be arranged for you with Citizens Advice, who can offer impartial advice and support with managing your new monthly payment.

You can also make an appointment yourself by speaking to Citizens Advice Monday to Friday 10am-4pm on **0300 330 1151**.

More information is available online

www.westsuffolk.gov.uk/uc



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**citizens
advice**