

I'm struggling to pay my rent, I have rent arrears

You must make sure that you speak to your landlord as soon as you know you may have an arrear on your rent account. They are able to work with you to assist you to reach an agreement to repay any outstanding balances. If you do not make a payment plan and stick to the agreement it may affect your ability to rehouse and may even cause you to lose your home.

For an easy way to work out your finances visit: Shelter - Budget planner

For advice if you are struggling to pay your rent, you may find it useful to visit:

- [Anglia Revenues Partnership - Housing Benefit](#)
- [GOV.UK - Housing Benefit](#)
- [Anglia Revenues Partnership - Universal Credit](#)
- [GOV.UK - Universal Credit](#)

Housing Benefit and Council Tax Reduction Scheme queries:

West Suffolk Council - email benefits@angliarevenues.gov.uk or phone 01284 757269

Other helpful organisations:

- [Citizens Advice - Help with debt](#)
- [National Debtline](#) phone 0808 808 4000